

QUALITY POLICY

TECNOVO is firmly convinced that the development and success of its business, aimed at the production of lubricants and chemical auxiliaries intended for the cold deformation of ferrous and non-ferrous metals, are based on the ability to satisfy and anticipate the needs of all interested parties to the trial.

The Management is aware that only through the satisfaction of the customer and the parties interested in the process (suppliers, collaborators, neighbours and competent bodies) will it be possible to guarantee the development of the company and the improvement of its ability to penetrate the markets.

Consequently, a plan was set up and implemented with the following objectives:

- Maintain and continuously improve the quality of products and services with the efficient and planned use of available human and technological resources in order to achieve the desired business objectives.
- Achieve, maintain and continuously improve the effectiveness of company processes and therefore of the entire TECNOVO Quality System, based on the achievement of the objectives set in the Quality Plan, on the assessment of risks and the related opportunities for improvement and what is established in the Review by of the General Management.
- Give the customer the security and confidence that TECNOVO is capable of achieving, maintaining and improving the desired quality over time in the supply of chemical products intended for the cold deformation of metals, in full compliance with legal regulations.
- Develop the competence and awareness of your staff regarding quality management and the commitment to achieving it. Staff motivation and collegial participation in company issues are considered essential factors for achieving objectives.
- Operate with an integrated human/environmental safety system.
- Scrupulously check the impact of the activity on local pollution (management of atmospheric emissions, noise, water discharge, etc.).
- Train and inform your employees in order to involve us in development and prevention actions.

For a better definition and review of the quality objectives, a structural framework has been provided which summarizes the objectives defined in the Quality Plan.

The quality policy and objectives are reworked at each Management Review in order to keep them always updated and adapted to the TECNOVO Quality System.

The General Management